MERLENN BATTLE SHEET [SERVICES]

Question: What are Operations?

Answer: The Services tool is a Business Vulnerability and Impact Assessment (BIA) tool which allows you to monitor your aggregated services operational spending and the associated risks, vulnerabilities, and impacts tied to each area of services. Why? This allows you to see and plan for impacts affecting your business. Services allow you to identify, prioritize, and report the vulnerabilities that significantly impact the services areas of your business so you can properly and strategically address the How, Who, What, Where and When effectively for vulnerability if/when they present themselves. By understanding the financial impact on each are of your services, you are better able to estimate service(s) operational losses or gains on the financial health of each of your business' services.

Very simply this allows you to plan for (budget), allocate, and focus on "hardening "and or better preparing the resiliency of those areas and their financials that are critical to the services offered by your business.
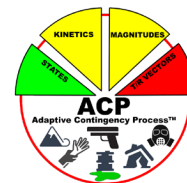
CONSIDERED USE ACTIONS:

- Follow the Counterspherics-SSS ACP Threat Evolution Risk-chain Model for a NATURAL 9 BIOLOGICAL, CYBER, or HUMAN Threat to your business.

- Consider using MERLENN® Continuity's Operations, HVA, HAZMAT, SARPA and or BIOFIRE Decision Support Tools and generate **daily, weekly, monthly, or quarterly** reports for your areas of concern.

- Consider the Counterspherics-SSS ACP Epidemic/Pathogenic Reduction Sanitization Controls Considerations: PowerPoint Presentation

- Consider the Counterspherics-SSS ACP Process for a NATURAL 9 Hazards Situation: PowerPoint Presentation

- Consider the Counterspherics-SSS ACP Process for a BIOLOGICAL Hazards Situation: PowerPoint Presentation

- Consider the Counterspherics-SSS ACP Process for a HUMAN Hazards Situation: PowerPoint Presentation

COUNTERSPHERICS

MERLENN® CONTINUITY

Report | Analyze | Monitor | Predict | Recover | Simulate

MERLENN™ E1 Black Edition
Resiliency Operations Management

1. Generate or Load Previous
Click Image to Load

- ○ Situation Awarenes Response Plan (SARPA)
- ○ Event Transcript
- ○ Incident Transcript
- ○ Simulation (Drill) Transcript
- ○ HAZMAT
- ○ Property (CapEx)
- ○ Leadership
- ○ Income (ROI)
- ○ BIOFIRE
- ○ Data Taxon
- ○ IIPP
- ○ Medical
- ○ Investments
- ○ Liability
- ○ Material (BOM)
- ○ Operations
- ○ Services
- ○ HVA (RIA)
- ○ BVA (BIA)
- ○ INSPECTRE

2. Select an Event, Incident, Training, or all Three:
Click Image to Load
Click Image to Load
Click Image to Load

3. Select the Organization's Email Workflows
- ○ Individual ○ HR ○ Sales ○ Marketing ○ Production
- ○ Product Support ○ Customer Support ○ Safety Support

4. Select the Property Degree of Impact
Coarse Scale: ○ Destroyed ○ Major ○ Minor ○ Affected ○ None
Fine Scale: ○ Total ○ Extensive ○ Moderate ○ Minimal ○ Slight

5. Select Organization's Significant Risk Factors
- ☐ Earth/Structural ☐ Fire ☐ Water ☐ Wind ☐ Temperature ☐ 6PCW
- ☐ Chemical ☐ Electrical ☐ Mechanical ☐ Human ☐ Cyber ☐ Biological

6. Select the Affected Area's Geographic Size
- ○ Widespread ○ Limited (Multiple/Multiple) ○ Isolated (Multiple/Single)
- ○ Isolated (Single/Single)

7. Report Generation: !No Report Selected!

Key Services Area Spend (OpEX)
- S1. Business Support: 0
- S2. Customer Support: 0
- S3. Educational Support: 0
- S4. Financial Support: 0
- S5. Maintenance Support: 0
- S6. Operations Support: 0
- S7. Product Support: 0
- S8. Human Resources Support: 0
- S9. Safety Support: 0
- S10. Services Support: 0
- S11. Technology Support: 0
- S12. Vehicle/Fleet Support: 0

☐ Done

ACP
Adaptive Contingency Process™
KINETICS MAGNITUDES
STATES IX FACTORS

COUNTERSPHERICS